



## English for Speakers of Other Languages (ESOL)

**GOAL:** The goal of this course is to design a customized language program that meets the needs of your employees and organization.

### **BENEFITS OF ESOL TRAINING:**

Primary benefits include:

- Improve individual English proficiency
- Increase communication competency
- Increase communication among staff
- Increased employee confidence

Secondary benefits include:

- Increase employee satisfaction
- Improve job performance
- Increase understanding of the workplace environment and mission
- Increase cross-cultural understanding

**HOW THE PROGRAM WORKS:** ESOL courses integrate conversation, pronunciation, grammar, reading and writing to increase communication competency. Vocabulary specific to the workplace is immersed in the lesson planning.

### **PROGRAM OUTLINE:**

- Needs assessment to determine individual baseline levels of proficiency
- Preparation of a customized curriculum to meet workforce needs.
- Development of lesson plans that focus on an awareness and understanding of the workplace culture.
- Ongoing evaluations and support
- Resource development – state of the art materials
- Planning and Evaluation Team Meetings

**METHODOLOGY:** On-site instruction to include classes (for three or more students) as well as tutorials. Sessions can range from group instruction to 1:1. Skills are practiced in groups, pair-work and individually, using hand-outs and/or ESOL workplace materials.